

OEM Systems Group

products for excellent lighting.



OEM SYSTEMS GROUP – 5-YEARS WARRANTY

OEM Systems Group Products:
the right choice – guaranteed



5 YEARS warranty

With OEM Systems Group products you always take the decision for innovative technology, constantly high manufacturing standards and above-average operational durations. Our brand represents quality that you can permanently rely on, combined with maximum standards of quality and efficient processes.

This level of reliability benefits you in the form of high economic efficiency and a high level of operational safety. In order to best meet your expectations with regard to quality and perfect-

tion, we offer you above-average warranty times - simple and safe, completely without registration beforehand:

A 5-year warranty duration is offered on all OEM Systems Group products with a nominal service life of $>=50,000$ operating hours².

¹ This guarantee is valid for the following companies in the OEM Systems Group: BAG electronics GmbH (Germany) and ZALUX, S.A. (Spain).

² Operation at $t_{c=t_{cmax}}$ and with failure rate $\leq 10\%$



OEM Systems Group – 5-years warranty

Maximum quality standards

You receive this 5-year warranty for all OEM Systems Group products that due to a material, constructional or manufacturing error have verifiably failed within this warranty period. The warranty period commences with purchase of the product (date of delivery note) from one of the below mentioned members of the OEM Systems Group and consists of a maximum of 66 months from the manufacturing date.

With LED modules, warranty conditions apply only to mortality beyond the defined nominal failure rate. Degeneration effects of LEDs depend on use of the product and are not covered by this warranty.

Use of the products

Please note that a prerequisite for this is use of the products according to the current state of technology and use of light sources and components that comply with appropriate IEC standards.

- Intended use of products in accordance with the relevant product and application specification
- Modifications of the product that differ from delivery condition is not allowed
- The installation must be performed by a qualified person in accordance with the installation instructions

Warranty conditions

Recognition of a justifiable warranty entitlement is subject to OEM Systems Group. The decision is based on an analysis of causes of the faulty devices that you should return to BAG electronics GmbH or ZALUX S.A. (free delivery) for this purpose. Please obtain a corresponding return approval (RMA) for this purpose from the responsible persons in our sales offices. For more information about returns processing, please see: www.OEM-Systems.com.

In a recognised warranty claim, OEM Systems Group reserves the right to decide between free repair, free replacement or a credit for material. Due to the rapid advancement of LED technology, differences may occur between the characteristics of replacement supplies or subsequent deliveries as well as to products from the original supply. No warranty entitlements result from this.

Subsequent costs such as disassembly and installation costs, travelling and equipping costs, shipping costs, other damage etc. are not covered by this warranty. OEM Systems Group reserves the right to invoice for testing, repair and shipping costs if the case is verifiably not a warranty case.

The warranty covers material, constructional or manufacturing errors and applies for the entire product. Excluded from the warranty are deficiencies caused by operating conditions outside of device specifications, insufficient installation, insufficient maintenance and normal wear according to the specification of nominal service life in the technical documentation of the product.

Products that have been opened, with damaged, modified or removed serial numbers are excluded from this warranty, as well as batteries, lamps and other wear parts.

Legislative warranty claims are not affected by this regulation and are valid independent of this.

*A 3-year warranty duration is offered on all OEM Systems Group products with a nominal service life of < 50,000 operating hours, plastic luminaire components, gear trays and FL luminaires. The 3-year warranty applies to all OEM Systems Group products that due to a material, construction or manufacturing error have verifiably failed within this warranty period. The warranty period commences with purchase of the product (date of delivery note) from BAG electronics GmbH or ZALUX S.A. and consists of a maximum of 42 months from the manufacturing date.

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5 YEARS warranty